





DAY 1 | AFTERNOON | MONDAY 11TH FEBRUARY

15:00 – 17:30	REGISTRATION & CHECK-IN
16:00 – 18:00	OPENING STRATEGY WORKSHOP
	Shifting Sands In IT Procurement Jens Butler Analyst Ovum
	IT shops increasingly need to manage procurement from a mix of internal and external resources. End users will need to develop skill-sets around SLA's, contracts and relationships with service providers. Jens Butler explores the need for new procurement and supplier governance models.
18:00 – 18:45	WELCOME COCKTAILS
18:45 – 21:30	GALA DINNER
19:00 – 19:30	VIP DINNER KEYNOTE
	2012 – Year In Review Brett Winterford Group Editor iTnews
	iTnews editor Brett Winterford provides a brief overview of Australia's IT landscape over 2012. What data centre and cloud computing strategy are forward-thinking CIO's pursuing, and what infrastructure has the industry built to cater for this demand?



DAY 2 | FULL DAY | TUESDAY 12TH FEBRUARY

07:00 – 08:30	VIP BREAKFAST	
08:30 – 09:10	OPENING PANEL	
	Australia as a Cloud Hub Moderated by Brett Winterford Group Editor iTnews	
	Does Australia have the potential to become a 'Cloud hub' in the Asia Pacific. To what degree does telecommunications cost, distance to foreign markets, regulations and the carbon tax interfere?	
	PANELLISTS Matt Healy Regulatory and Government Affairs Macquarie Telecom Craig Scroggie CEO NextDC Michael Bowolick Head of Data Centres IBM Australia New Zealand Sean Casey Broadband Applications Advisor NBN Co Joseph Smith Data Centre Facilities Manager Hewlett Packard Enterprise Services	
09:10 - 09:45	KEYNOTE	
	Managing Complexity Daniel McCabe Assistant Secretary (Infrastructure Architecture) Department of Defence	

Consider the challenge of consolidating 200+ data centres around Australia down to just 10, whilst simultaneously planning for the deployment of 100,000 virtual desktops distributed across the most geographically diverse workforce in the country. The Department of Defence is Australia's largest user of IT and its next generation data centre and desktop projects will set new benchmarks for IT scale and complexity. Assistant Secretary Daniel McCabe discusses what new technologies and architecture Defence has trialed to meet this challenge.





09:50 - 10:20 TRACK ONE (FACILITIES) - SESSION A

Clouds and Green Lining

Albert Y. Zomaya | Centre for Distributed and High Performance Computing | School of Information Technologies, University of Sydney

Global warming and climate change trends call for urgent action to manage information and communication technologies in a sustainable manner by minimizing energy consumption and utilizing resources more efficiently. Distributed computing environments (clusters, grids, clouds, etc) have become the de facto platforms for many applications. These systems bring a range of heterogeneous resources that should be able to function continuously and autonomously, but often come at a cost: distributed systems can expend a lot of energy. Dr Zomaya discusses the development of new algorithms and tools for energy-aware resource management allocation for large-scale distributed systems, such as clouds, enabling these systems to become environmentally friendly.

10:20 - 10:50 SPONSORED SESSION 1 TRACK ONE - FACILITIES

Customer Insight Schneider Electric

Session information to come.

FRACK TWO (IT) – SESSION A

Negotiating Cloud Contracts (II)

Mark Vincent | Partner | Shelston IP

In 2011, iTnews released a groundbreaking study by Mark Vincent that revealed some alarming terms and conditions within the standard cloud computing contracts of Amazon, Google, Microsoft, Rackspace, Salesforce.com and other cloud providers. Two years later, cloud computing has matured into the mainstream, but have the contracts? Vincent returns with fresh research.

SPONSORED SESSION 4 TRACK TWO - I.T.

Optimising Critical Infrastructure: DCIM

Peter Simon | IT Solutions Architect | Emerson Network Power

Driven by increased power and heat density, consolidation, virtualisation and cloud computing, data centres are embattled by the gap between facility performance and IT infrastructure requirements. Gartner predicts a 60 percent uptake of Data Centre Infrastructure Management (DCIM) tools by 2014, cognisant of the need to provide better visibility of facility performance. Peter will discuss future DCIM trends and tools that allow users to predict, automate, and be proactive.



11:05 – 11:40 SPONSORED KEYNOTE

Removing Roadblocks to Workload Mobility

Aaron Steppart | Cloud Infrastructure Product Manager | VMware

Server virtualisation brought enterprise IT managers achingly close to the nirvana of workload mobility, with applications no longer tied to specific physical servers. But ties to network, storage and other data centre hardware still constrain efforts to mobilise complex applications. The next frontier in the virtualisation story is the abstracting of these relationships to create what VMware calls the 'Software-Defined Data Centre'.

11:45 – 12:15 TRACK ONE (FACILITIES) – SESSION B

Modernising a Legacy Data Centre

Jon Curry | General Manager, Managed Data Centres | Telstra

Telstra has engaged in a wholesale refit of its Melbourne data centre – a high stakes exercise that general manager of data centres Jon Curry colourfully describes as "Heart Surgery at 36,000 feet". The new data centre will enable Telstra to offer its customers a broader range of homegrown cloud computing services. Curry will detail the expansive planning and stakeholder management required before switching over to a new facility.

TRACK TWO (IT) - SESSION B

The TPP and Data Sovereignty

Ellen Broad | Executive Officer | Australian Digital Alliance

The US Government equates data sovereignty laws in regulated Australian sectors as a barrier to free trade. To what degree would Australia signing the Trans Pacific Partnership impact data centre operators?

12:15 – 12:45 TRACK ONE (FACILITIES) – SESSION C

Transformation, On Time Matthew Maw | CTO | Tatts Group

The Tatts Group recently transformed a 30-year old legacy data centre to meet the gaming company's current and future requirements, retrofitting the power, cooling, servers and networking components. Matthew Maw says people and process were just as central to the successful transformation project as the new kit.

TRACK TWO (IT) - SESSION C

Five Tools that Negate Data Sovereignty Concerns Bob Hayward | CTO | CSC

Banks and other regulated industries have been asked to steer clear of public cloud solutions due to perceived risks around data sovereignty. But former analyst and CSC CTO Bob Hayward has identified several nascent solutions that have the potential to render such concerns irrelevant. Organisations considering a hybrid approach shouldn't miss this session.



12:45 – 13:40	NETWORKING LUNCH	
13:40 – 14:20	SPONSOR KEYNOTE: AMAZON WEB SERVI	CES
	Is Your Business Ready for The Cloud? Jeff Barr Chief Evangelist Amazon Web Services	
	Many customers cite agility above cost as one of Amazon Web Services' Jeff Barr will describe ho tasks such as hosting, test and dev, DR and hig be a logical extension of your data centre - a tar organisations will need to adjust their processes model enables.	by the public cloud is used today for common h-performance computing. Tomorrow it will get for a wider variety of applications. Large
14:25 – 14:55	SPONSORED SESSION 2 TRACK ONE - FACILITIES	BOARDROOMS – PRIVATE VIP ROUNDTABLES 1 & 2
	Emerging Optical Technologies Doug Coleman Manager Technology & Standards, Enterprise Network Corning Cable Systems	See over page for details.
	Due to its unsurpassed bandwidth, high reliability and low latency, optical fibre is the choice for mission critical data centre networks. With the proper selection, your data centre cabling and connectivity infrastructure is an asset you can use for 15 years or more. This presentation will review data centre cabling trends, the benefits of optical connectivity versus copper, emerging activity around Ethernet and Fibre Channel standards, the advantages bend-optimized OM3/OM4 fibre, and how to support existing 10G transmission while providing a seamless migration path to 40/100G transmission.	





14:55 – 15:25 PRIVATE VIP ROUNDTABLE 1

The Software-Defined Data Centre

Aaron Steppart|Cloud InfrastructureProduct Manager|VMware

Jens Butler | Analyst | Ovum

Legacy data centres have become fragmented environments, with numerous types of proprietary software siloed inside specialised hardware components. Server virtualisation was the first step in simplifying this inherently complex and rigid infrastructure. While many data centre operations remain constrained by dependencies between software and specialised hardware, IT progresses toward greater simplicity and flexibility due to the shrinking cost of raw computing power, the pervasive virtualisation of most applications and the virtualisation of hardware appliances such as firewalls, load balancers and WAN accelerators. The cumulative effect is a

PRIVATE VIP ROUNDTABLE 2

Building An Effective Foundation For Cloud Computing

Denis Curran | Head of Strategy and Innovation | **National Australia Bank**

Brett Winterford | Group Editor | iTnews

Whether you are deploying an internal or external cloud deployments, being clear on user requirements is key. How do you go about determining your requirements? How do you know what quality looks like? This session presents an opportunity for CIOs and IT Leaders to discuss the challenges they face in cloud adoption and hear from NAB about its approach and leadership in the Open Data Centre Alliance (ODCA), a user-oriented voice in setting requirements for the cloud that service providers and vendors are adopting. It comprises more than 300 members worldwide representing \$100B+ of IT spend.

	environment—a far more effective, resilient and cost-efficient approach to delivering and managing infrastructure.	IT spend.
15:25 - 15:40	NETWORKING BREAK	
15:40 – 16:20	KEYNOTE	
	Designing a Data Centre From Marco Magarelli Data Centre Design En	

Facebook has embarked on a once-in-a-generation opportunity to rethink everything associated with data centre design, with a special focus on efficiency. The company has innovated in a number of key areas, including its evaporative cooling system, its custom servers, and its power distribution units. As Facebook embarks on the construction of its third-generation facility, Marco Magarelli offers insights into what corporate customers should demand from vendors and co-lo providers.

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16:20 – 17:00 TRACK ONE (FACILITIES) – SESSION D

The Assumption Of Scale

Glenn Gore | Chief Technology Officer | Melbourne IT

IT infrastructure and data centre suppliers continue to innovate with disruptive, modular, high density solutions that prove costeffective at scale. But will these designs suit the many thousands of Australian data centres not operating at such scale? What strategies should an IT manager consider if they are buying new data centre services or equipment within the provisioning lifecycle of their existing IT infrastructure?

17:00 – 17:15

THINK TANK 1

BREAK

Generators and Blade Server Farms: The Wrong Fit?

Lindsay Wood | Regional General Manager - Power Systems Business Cummins

This debate will explore the business case for sizing generator sets to take into account capacitive (blade server) loads, exploring the cost impacts of these decisions and the fundamentals of why your average generator set is (generally) not well equipped to deal with these loads. This session aims to promote discussion around the cost implications of demanding ultimate performance and considerations around facility design and load sequencing.

THINK TANK 2

Sustainability and Technology: A Nice To Have or A Must Have?

Bob Sharon | Principal | Green Global Consulting

While many organisations are grappling with what "sustainability" means to them, thought leaders are stealing the march from their competitors through a holistic and integrated approach. The IT and Data Centre world as we know it is about to change with the introduction of new audit standards, (NABERS for DC Infrastructure, IT Workload and whole data centre). Using these tools, EBIT can be improved dramatically, even by orders of magnitude. We at the dawn of a new and exciting era that will present many challenges and rewards. Welcome aboard.





17:15 – 18:00 THINK TANK 3

Hands On: Data Centre Monitoring Brett Winterford | Group Editor | iTnews

As more organisations look to outsource or remotely manage their data centre operations, the industry has responded with a variety of monitoring tools. Today's IT and facilities managers can gain dashboard-like insights into everything from temperature and humidity, security and audit, power and the availability of services operating from the facility. What should your dashboard include? Join this session to find out.

THINK TANK 4

Revisiting Higher Education Shared Services Dr. Nick Tate | Director | RDSI

This session will bring together the key infrastructure stakeholders from Universities across Australia to discuss the growing impetus for Higher Education Shared Services. What services are useful, feasible, and represent cost savings when built, supplied, and consumed on a national basis? What areas would Universities prefer not to directly provide?

18:00 - 18:45	BREAK
18:45 - 19:30	VIP COCKTAIL RECEPTION
19:30 - 21:30	VIP GALA DINNER



DAY 3 | MORNING | WEDNESDAY 13TH FEBRUARY

07:00 - 08:30	VIP BREAKFAST – CHECK OUT & LEAVE BAGS	
08:00 - 08:30	CHECK OUT THE EXHIBITION – CATCH UP WITH EMAILS	
08:30 - 09:05	KEYNOTE	
	ANNOUNCEMENT: A Major S Government Data Centre Init Matthew Clark Director Water and Energy NSW Department of Environment and C	iative gy Branch
09:05 - 09:50	PANEL	
	Sustainability and Standards Moderated by Brett Winterford iTnews What impact will NABERS ratings have on data Will the market regulate use and abuse of rating PANELLISTS Matthew Clark Director Water and Energy Brand Bob Sharon CEO Green Global Consultin Mike Andrea Strategic Directions Albert Zomaya Sydney University Chris Heffernan Global Switch Greg Boorer Canberra Data Centres Glenn Allan National Australia Bank	s? h NSW Office of Environment & Heritage
09:55 - 10:25	TRACK ONE (FACILITIES) – SESSION E	
	Before the Build Glenn Allan Data Centre Transformation Manager National Australia Bank The National Australia Bank has embarked on a plan to modernise its data centre footprint, consolidating 30 computer rooms into a new 5000 square metre facility that aims to balance high availability with sustainability, driving a target PUE of 1.35. Why did NAB choose to build? What designs won out, and why? What should other large organisations consider before embarking on such an endeavour? Glenn Allan explains.	



10:25 - 10:55	TRACK ONE – FACILITIES	
	Frozen in the Dark Ages Adil Attlassy Vice President, Technology	Digital Realty
	Many Australian corporations continue to sweat centres that suffer from insufficient power and ir facilities managers look to short-term retrofits to investing in long-term change. Is there an easier	nefficient cooling infrastructure. Too often o meet changing IT requirements, rather than
09:55 - 10:55	PRIVATE VIP ROUNDTABLE 3	PRIVATE VIP ROUNDTABLE 4
	The Challenge of Building an ideal Data Centre in a Metro Area Chris Heffernan Technical Director Global Switch Image: Second	Are you building a Ghost Town? Jens Butler Analyst Ovum The recent deluge of data centre building by traditional service providers, telcos and property players in the Australian market has raised the question of the value of building one's own enterprise data centre. As enterprise budgets are continually squeezed, especially on the capex side, big ticket items are fast becoming a luxury only a few can afford. The business case factors supporting the building one's own data centre (security, control, customisation and quality) are getting drowned out by the volume and value of "space" being offered by the multitude of
	Global Switch's Regional Technical Director, Chris Heffernan, discusses the challenges of hosting some of the country's largest IT users – and building an entirely new facility in downtown Sydney.	providers.
10:55 – 11:10	NETWORKING BREAK	
11:10 - 11:45	KEYNOTE	
	The Modern Data Centre: A L Mark Thiele Executive VP of Data Centre	
	The modern data centre is rapidly taking on digi hubs in projects akin to the super-highway and the appropriate strategy of development, placer economic development opportunity railroads an	railroad infrastructure builds of the past. With ment and design, your data centre can be the



11:45 – 12:20	KEYNOTE
	Beginner's Guide to Openstack Nigel Beighton CTO Rackspace
	OpenStack, a collaborative project that aims to build an open source software stack for private and public cloud computing, began as a discussion between Rackspace and NASA and now has contributions from 150 organisations and 7000 individuals. What lessons can be learned from the pioneering organisations that moved to adopt the software?
12:20 – 13:20	LOCKNOTE PANEL SESSION
	Designing for Availability in the Cloud Moderated by Brett Winterford iTnews
	iTnews launches the second addition of its <i>'Cloud Availability Matrix'</i> – a study that provides high level advice on design considerations Australian IT users should consider when building a cloud-hosted application with high availability in mind. PANELLISTS
	Tony Simonsen MD Equinix Australia Anthony Woodward CEO Bulletproof Networks
	Nigel Beighton CTO Rackspace Jeff Barr Chief Evangelist Amazon
13:20 - 13:30	CLOSING REMARKS
	Including Glenn Gore & Mike Andrea as MoC's
13:30	PRIZE DRAW
13:30 – 14:30	NETWORKING BUFFET LUNCH