business **nbn**™

Discover a network built for better business

business **nbn**[™] provides Australian businesses access to a fast, scalable network that can help enable innovation through a choice of service providers.





business **nbn**™ fast facts

The \mathbf{nbn}^TM broadband access network is ready to help support businesses:

- National fibre network across the nbn[™] fixed line footprint.
- More than 63,000km of transit network fibre, 3Tbps+ per link.
- Enhanced service agreements between **nbn** and your service provider.
- A local business nbn[™] Operations Centre with specialists talking directly to both service providers and businesses to quickly find resolutions.
- A wholesale fixed line network with between 99.90% and 99.95% uptime depending which products your service provider builds your plan on.
- Consultation and support from the business nbn™ team for fibre build options.

Prepare your business for the future with a flexible product portfolio available through business service providers.



Choice

The **nbn**[™] broadband access network separates the network layer from the service layer, enabling businesses to adjust their network solutions or change their provider without changing networks.



Flexibility

The network is designed to scale with your business and support for a range of applications.



Reliability

A modern network with a service delivery model designed with businesses in mind, available on plans powered by business $\mathbf{nbn}^{\mathsf{TM}}$. This wholesale reliability framework covers network uptime, proactive system support, and enhanced service levels between \mathbf{nbn} and service providers.

All service providers who provide business plans based on business $\mathbf{nbn}^{\mathsf{TM}}$ wholesale product and service features can be identified with this logo.

powered by

business

nbn™

Look out for this logo when you assess and choose your plan to ensure it is built on our wholesale business grade features.

Business features to match application demands

A modern, efficient and scalable network is a catalyst for digital transformation.

The business **nbn**[™] model is built on wholesale product features to cater for a variety of application performance requirements that help enable service providers to offer tailored solutions for you.

With business **nbn**[™], service providers can:

- "Tag" applications for higher or lower performance level requirements.
- Cater for voice with low data rates (bandwidth) but high network reliability through prioritised committed information rates ^
- Help to ensure video conferencing runs smoothly with high data rates and low packet delays or loss.^
- Maintain all your applications on plans based on speeds varying from 50Mbps/20Mbps^ variable up to 1Gbps* symmetrical and committed data.

Potential to help boost productivity with business **nbn**™ solutions structured on wholesale product features which may include:

- Prioritised data for high speed, low latency throughput.
- Symmetrical speeds to support voice, video and cloud accessibility.[^]
- Committed information rates aligned to your business[^] at a network level.
- Separate service delivery model to help support business continuity.
- Variety of wholesale speed tiers[^].

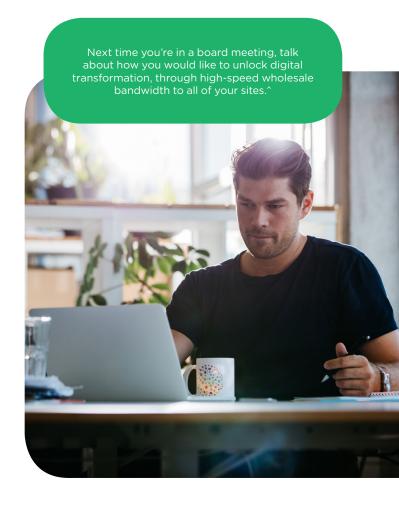
Two wholesale product options for service providers:

business **nbn**™ Enterprise Ethernet

- For the data hungriest companies, symmetrical speeds up to 1 Gbps*.
- Various class of service options to help meet your business needs
- · Designed to be compliant with MEF 2.0.
- Point-to-point fibre from the Fibre Access Point to your premise.
- Options for committed information rates, not subject to network congestion.

business **nbn**™ on **nbn**™ Ethernet

- Separate corporate data from internet data through various traffic classes.
- Variable and committed wholesale bandwidth options starting from 50Mbps/20Mbps^.
- Available on the nbn™ access network fixed line footprint across a variety of access technologies.



^An end user's experience, including the speeds actually achieved over the nbn^{m} broadband access network, depends on the nbn^{m} access network technology and configuration over which services are delivered to their premises, whether they are using the internet during the busy period, and some factors outside of nbn's control (like their equipment quality, software, chosen broadband plan, signal reception, or how their provider designs its network). Speeds may also be impacted by the number of concurrent users on the nbn^{m} Fixed Wireless network, including during busy periods. Sky Muster^m satellite end users may also experience latency.

*Regardless of the bandwidth profile for the service an end user acquires from their service provider, it will operate at less than 1000Mbps because of normal equipment and network limitations. In addition, an end user's experience, including the speeds actually achieved over the **nbn**[™] access network, depends on some factors outside our control (like their equipment quality, software, and how their service provider designs its network). If an end user's service provider has not selected Class of Service High, speeds the end user experiences may be affected by contention on the **nbn**[™] access network, particularly in busy periods.